

Rental Car Center – Frequently Asked Questions

Q: [What is the Rental Car Center \(RCC\)?](#)

A: The RCC is the first major structure of the MIC Program built by the Florida Department of Transportation (FDOT). The facility is a virtual rental car shopping mall providing a secure and user-friendly environment. It houses the operations of 16 local and national rental car companies previously located in and around Miami International Airport (MIA).

Q: [Why was it built?](#)

A: The main function of the RCC is to decongest the roadways in and around MIA. The RCC has eliminated curbside shuttle traffic from the airport's lower level and reduced overall traffic congestion there by 30 percent. It provides a safe environment and choices for travelers picking up and/or dropping off their rental cars. It also stimulates competition by providing more exposure to smaller rental car companies.

Q: [Who built it?](#)

A: FDOT retained Turner Construction Company as the Construction Manager at Risk (CM@Risk) and HNTB as the Construction, Engineering and Inspection (CEI) firm. FDOT turned over the RCC to the Miami-Dade Aviation Department (MDAD) upon completion, who granted the participating rental car companies the right to operate and maintain the facility.

Q: [Who designed it?](#)

A: Heery International was the Architect of Record for the RCC, and AECOM is the MIC Program Manager, responsible for assisting FDOT in administrating the entire scope of the program.

Q: [What was the total cost of the RCC?](#)

A: The total cost of the RCC was \$490 million. Construction cost was \$395 million and the cost of Right of Way Acquisition was \$95 million.

Q: [How was the RCC funded?](#)

A: The RCC was fully funded through a loan from the federal government under the Transportation Infrastructure Finance and Innovation Act (TIFIA), lease revenue from tenant rental car companies and Customer Facility Charges collected by the 16 participating rental car companies.

Q: [What is the Customer Facility Charge \(CFC\)?](#)

A: The CFC is a daily transaction fee levied on rental cars that is used to pay back the TIFIA and other loans. FDOT began collecting a \$3.25 CFC on August 1, 2004 and today rental car companies collect a \$4.60 CFC.

Q: [What is the Quick Turnaround Area \(QTA\)?](#)

A: The QTA is where the rental car companies refuel and wash all vehicles before returning them to the Ready/Return area for customers to pick up. The facility has the capacity to wash and refuel up to 300 vehicles per hour, or 7,200 vehicles per day.

Q: [How many jobs did the RCC construction generate?](#)

A: A total of 6,352 jobs were created over the life of the project, from planning through construction.

Q: [How much in wages did the RCC construction generate?](#)

A: It is estimated that \$285.6 million was generated over the life of the project, from planning through construction. The average annual salary of those who worked on the project was approximately \$45,000.

Q: [How much tax revenue did the RCC construction generate?](#)

A: It is estimated that \$91.8 million in tax revenue was generated throughout the project's development.

Q: [How do air travelers get to their rental cars?](#)

A: The MIA Mover, a 1.25-mile elevated, light-rail people mover system, transports visitors between MIA and the RCC.

Q: [Are any rental car companies using their own buses between MIA and the RCC?](#)

A: No. All individual rental car shuttle buses and vans have been eliminated from the airport's lower level.

Q: [Is there a fee for this service?](#)

A: No. Passengers ride the MIA Mover free of charge.

Q: [Can I still park at MIA?](#)

A: Yes. The parking garages at MIA continue to operate.



The RCC at a glance...

- Four levels, each 20 acres in size
- Features first multilevel fueling system in the United States
- Second largest facility of its kind in U.S.

Construction:

- Two million pounds of structural steel
- 12,499 linear feet of pipes
- 140,000 cubic yards of concrete
- At peak, 800 local workers

Features:

- 3.4 million square feet
- Space available for 16 rental car companies
- 6,500 total car capacity allocation
- Ready/Return car area, Fleet Storage/Staging area, Quick Turnaround Area (QTA)
- 120 fuel positions and 42 wash bays
- 180,000 gallons of fuel on site

